# Aesop QuickStart Guide for Substitutes

# This guide will show you how to:

Log on to the Aesop system Navigate the Aesop Web site Find and accept jobs online\* Manage your schedule Cancel an assignment\* Manage your availability Specify your call times Change your PIN Manage your personal information\* Select preferred schools\* Find and accept jobs over the phone Benefit from Aesop notifications\* View user guides and training videos





### Using Aesop Successfully

### Proactively fill your schedule\*

Aesop offers you the flexibility to proactively search for jobs and fill your own schedule the way you want. To help you benefit most from automated substitute placement, Aesop offers you both phone and web services for finding and accepting jobs. Substitutes can call in to Aesop toll-free at 1-800-942-3767 or log in online at <u>www.aesoponline.com</u>.

### Manage your preferences

With Aesop, not only can you plan your schedule ahead of time, but you can also choose Non-Work Days, specify preferred schools\* and adjust call times to fit your schedule. You can also view work history and receive phone and e-mail notifications of available jobs.

#### Find out about available jobs

Aesop notifies substitutes of available jobs they qualify for. Most employee absences are entered the day before the absence occurs, but they can enter their absences very far in advance. Depending on the district's settings, substitutes can discover available jobs days, weeks, or even months in advance.

Aesop can alert substitutes to new jobs through both phone and e-mail\* services. Substitutes can then choose to accept or reject the assignment.





### **Online Services**

### Log on to Aesop

In your Internet browser address bar enter www.aesoponline.com and click the **Go** button.

0	PIN LOGIN	AESOP ID	NEEDHELP
rs	NEWS / EVENTS	CONTACT US	ABOUT US
гs	NEWS / EVENTS	CONTACT US	ABOUT US

Aesop Login Page

# Enter your **ID** and **PIN** from the personalized welcome letter you received from the district.

Chelsea Elementary School	
2/17/2006	
Dear Greg Adams,	
We have the pleasure of notifying you that Chelsea Elementary School has implemented a new aut This service is called AESOP (Automated Educational Substitute OPerator).	omated service that will greatly simp
The AESOP service will be available to you 24 hours a day, seven days a week. You may interact to line.	with the system either on the Interne
How do I register with AESOP?	
<ol> <li>Simply dial 1-800-942-3767.</li> <li>Enter your Identification (ID) and PIN numbers. The information is as follows (Please notify the central office if your identification number listed below is not correct.)</li> </ol>	
ID number - 1234567890     PIN number - 7888	
3. Once you are logged in the system, you will be given prompts for the various menu choice	es.
When you access the AESOP system over the phone for the first time, it is very important t and assignment should be recorded, (e.g. John Doe, 3rd Grade) as AESOP will play this rec information each time you register an absence.	
* When entering an absence, please wait until you receive a confirmation number before you termin	ate the phone call. Your transaction
<ul> <li>This service is called AESOP (Automated Educational Substitute OPerator).</li> <li>The AESOP service will be available to you 24 hours a day, seven days a week. You may interact the line.</li> <li>How do I register with AESOP? <ol> <li>Simply dial 1-800-942-3767.</li> <li>Enter your Identification (ID) and PIN numbers. The information is as follows (Please notify the central office if your identification number listed below is not correct.)</li> <li>ID number - 1234567890.</li> <li>PIN number - 7888</li> </ol> </li> <li>Once you are logged in the system, you will be given prompts for the various menu choiced. When you access the AESOP system over the phone for the first time, it is very important t and assignment should be recorded, (e.g. John Dee, 3rd Grade) as AESOP will play this reduinformation each time you register an absence.</li> </ul>	with the system either on the Interne with the system either on the Interne es. hat you record your name and assig hat you record your name and assig cording to potential substitutes for a

### Personalized Welcome Letter

### Aesop User License Agreement

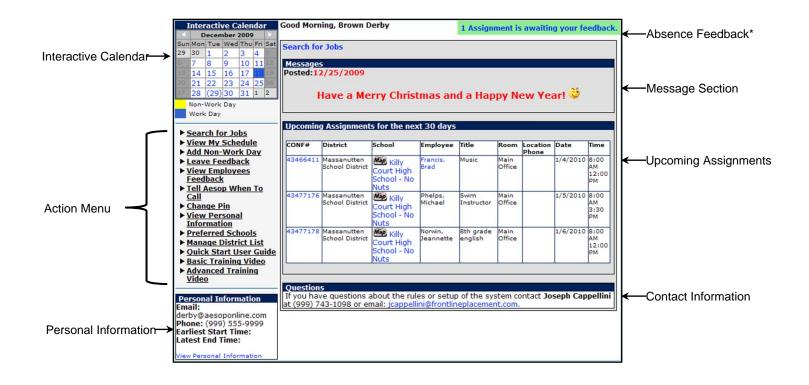
The first time you log into Aesop you will have to agree to the terms of use. Please read through the terms and click the "I Agree" button at the bottom of the page. You will not be able to access Aesop online without agreeing to these terms.



<sup>\*</sup> Indicates functions that might not be used by your school



### **Home Page**





### **Find and Accept Assignments Online**

### Search for Assignments\*

**1.** Click the **Search for Jobs** tab in the action menu on your home page or just below *c* your name to see a list of all available jobs.

Interactive Calendar	Good Mori	ling, Brown L	Perby		1 Assign	ment is	; awaitin	a vour fe	edha
Oecember 2009								9 / 001 10	
Sun Mon Tue Wed Thu Fri Sat	Search fo	r Jobs							
29 30 1 2 3 4	(I								
6 7 8 9 10 11 12 I	Message								
13 14 15 10 17 18 19	Posted:1	2/25/2009							
20 21 22 23 24 25 26									
28 (29) 30 31 1 2	Have a Merry Christmas and a Happy New Year! 🍑								
Non-Work Day									
Work Day	L								
	Upcomin	g Assignment	s for the nex	ct 30 days					
Search for Jobs									
<u>View My Schedule</u>	CONF#	District	School	Employee	Title	Room	Location Phone	Date	Time
<u>Add Non-Work Day</u> Leave Feedback	43466411	Massanutten	Map Killy	Francis.	Music	Main	Phone	1/4/2010	8:00
View Employees		School District	Court High	Brad		Office		., .,	AM
Feedback			School - No						12:0 PM
► Tell Aesop When To			Nuts						· · ·
Call	43477176	Massanutten School District	Map Killy	Phelps, Michael	Swim	Main Office		1/5/2010	8:00 AM
Change Pin		School District	Court High	Michael	Instructor	Office			3:30
View Personal			School - No						PM
Information	42477178	Massanutten	Nuts	Norwin,	8th grade	Main		1/6/2010	8.00
Preferred Schools     Manage District List		School District	Map Killy	Jeannette	english	Office		1,0,2010	AM
Ouick Start User Guide			Court High School - No		-				12:0 PM
Basic Training Video			Nuts						РМ
Advanced Training									

Current Assi	gnments Av	ailable					
Start Date	Starting S	chool		Employee		Title	View
01/07/10 Date		High School From		Romney, Mitt Duration	School	Elem. English	<u>Detai</u>
01/07/1	) (Thu.)	8:00:00 AM	3:30:00 PM	Full Day	MapKill	y Court High Scho	ol - No N
01/27/10				Romanov, Nic	olai		
Date			То		School		
01/27/10	) (Wed.)	8:00:00 AM	4:00:00 PM	Full Day	Map	gle Trace High	

**2.** Click the <u>Details</u> link to view more information on the assignment. For multiple day assignments, Aesop will list the employee's name once and then all dates.

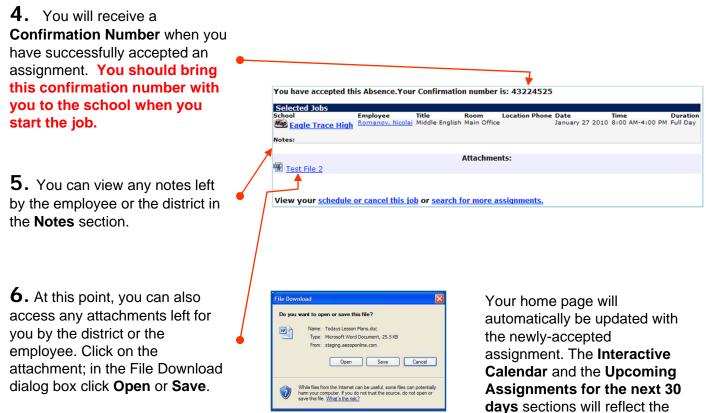
### **Accept or Reject Assignments**

**3.** Click Accept Job if you would like to accept the job or Reject Job if you do not want to accept the job. If you reject the assignment, you will not be able to view it again later. Click Cancel if you are not making a decision at this time to accept or reject the job.

In order for you to accept this Job, please click the 'Accept Job' button below.							
Selected Jobs							
School	Employee		Room	Location Phone	Date	Time	Duration
	Romanov, Nicolai	Middle English	Main Office		January 27 2010	8:00 AM-4:00 PM	Full Day
Notes:							
	Rej	ect Job	Acc	ept Job	Cancel		



<sup>\*</sup> Indicates functions that might not be used by your school



new information.

### Accepting a Job with Captcha\*

Captcha is a code that has to be entered in before accepting an absence. Your district may be using this option to verify that a real person is accepting the assignment and not an auto accept program. All you need to do is first enter the code that appears on your screen then click "Accept Job"

Selected Jobs	80	- Marca Tolan		12.100	1000	
School Dell Middle School	Employee Barnes, Matt	Title Room Main Office	Location Phone	Date April 23 2010	Time 8:00 AM-3:00 PM	Duration Full Day
lotes:						
		0				
Ini	s is your	Captcha co		C		
Enter th	e characters in th	ne image to accept t	he Job: 8C	Cho	ose another Capto	ha
					<b>+</b>	
		Reject Job	Accept Jo	b Cance	el	
			_			
				f you have	e trouble rea	ading
					ou can alwa	

### **Other Home Page Features**

#### Messages

Upcoming Assignments for the next 30 days

Any messages from the district office will appear in the **Messages** section.

#### Messages Posted:12/25/2009

Have a Merry Christmas and a Happy New Year! 🗳

CONF#	District	School	Employee	Title	Room	Location Phone	Date	Time
43466411	Massanutten School District	Killy Court High School - No Nuts	Francis, Brad	Music	Main Office		1/4/2010	8:00 AM 12:00 PM
43477176	Massanutten School District	Killy Court High School - No Nuts	Phelps, Michael	Swim Instructor	Main Office		1/5/2010	8:00 AM 3:30 PM
43477178	Massanutten School District	Killy Court High School - No Nuts	Norwin, Jeannette	8th grade english	Main Office		1/6/2010	8:00 AM 12:00 PM
43224525	Massanutten School District	Eagle Trace High	Romanov, Nicolai	Middle English	Main Office			8:00 AM 4:00 PM

# Upcoming Assignments for the next 30 days

Aesop will show you absences you have already accepted up to 30 days in advance. Aesop will also show you the name of the employee and school. A map icon indicates that directions to the school are available from MapQuest.com.\* Clicking on the "map" icon will open your default web browser and display the school on a map.

### Assignments requiring feedback\*

Click the link in green next to your name or the "Leave Feedback link in your action menu to write a review regarding the assignment.



1 Assignment is awaiting your feedback.

#### Questions

If you have questions about the rules or setup of the system contact School Secretary ext 10 at (555) 555-5555 or email: suboffice@yourdistrict.org.

#### If you have any questions regarding Aesop please contact the individual listed or e-mail the contact at your school district.



### Manage my Schedule

### **Interactive Calendar**

To view your assignment schedule, you can click on the **View my Schedule** tab on the action menu or you can choose a specific date on the **Interactive Calendar**.

Aesop displays two types of days on the calendar:

- Non-Work Day days/hours you have indicated you are unable to work
- Working jobs for which you are scheduled to work

<	3	teractive Calenda January 2010						
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
27	28	29	30	31	1	2		
3	4	5	6	7	8			
10	11	12	13	14	15	16		
17	18	19	20	21	22	23		
24	25	26	27	28	29	30		
31	1	2	3	4	5	6		

Use the calendar arrows to select different months

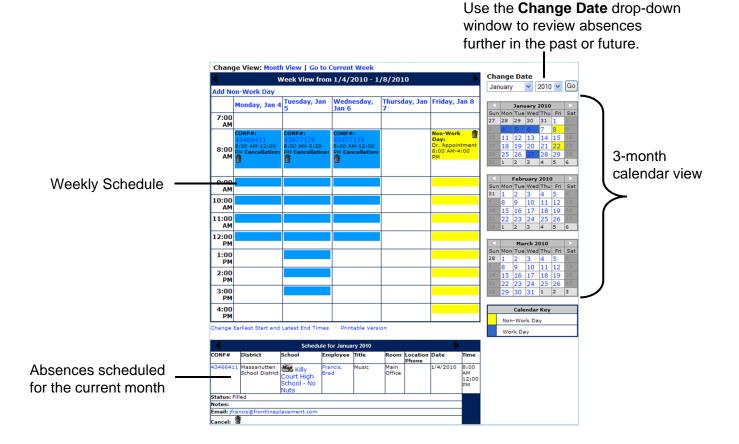


### View My Schedule

On your schedule, you can view your assignments in three ways:

- Weekly schedule
- 3-month calendar view
- All absences scheduled for the current month

Click on a numbered day in the 3-month calendar view, and the weekly schedule will change to that week.





### Remove Myself from an Assignment\*

First, view your schedule by clicking on the **Interactive Calendar** or the **View My Schedule** tab on the home page. On the calendar, clicking on a numbered day will take you to that week's schedule. The current date will be shown in parentheses.

Wednesday,

B:00 AM-12:00

Cancellation

Jan 6

CONF#:

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Tuesday, Jan

CONF#:

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8:00 AM-3:30

PM Cancellation

Monday, Jan 4

:00 AM-12:00

M Cancellation:

ONF#:

7:00

AM

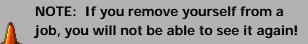
8:00

9:00 AM

AM 👘

1	intera	tive (	aler	ndar	Goo	od afte	ernoon, James	Doe	Your R	ating:	(NR)		
Sun 29	Mon T				at Sea	rch for	Assignments						
2.5	6 7	8	9	10	Me	ssage	٢						
2.0			16	17			/27/2006						
2.2	13	4 15				Velcome to Aesop! Please click the Search for Assignments link to find and accept jobs							
19		1 22	23	24									
26	(27) 2	8 1	2	3 4									
•	Search Assign /iew M Add No	ments ly Sch	edu		929		Chester County School District	Chester Springs Senior High School	Ortiz, Tony	Phys.ed	140	3/6/2006	7:0 AM 3:0 PM
2 • <u>9</u> • <u>1</u>	Tell AE Call Change /iew F Inform	e PIN Person	<u>al</u>		co	NF#	ents requiring District	feedback School	Employee	Title			Time
1	Prefer Manag Duick	e Tim	e Sh	eets			Chester County School District	Washington Elementary School	Thompson, Richard	Math 1	54 2		7:00 AM 12:0 PM

You can remove yourself from an accepted job or a Non-Work Day by clicking the trash can in the assignment you wish to cancel.



A warning message will appear: "Are you sure you want to cancel this job?" Click **OK** to cancel.



Depending on your district settings you may also have to confirm a Warning like this

Warning: By cancelling this job, you will be precluded from accepting other jobs on the following dates during the time of this job:						
Date	Start Time	End Time				
2/23/2010	8:00 AM	3:00 PM				

Confirm Cancel

Thursday, Jan Friday, Jan 8

Non-Work

Dr. Appointment

8:00 AM-4:00

Day:

M

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	Monday, Jan 4	Tuesday, Jan 5	Wednesday, Jan 6	Thursday, Jan 7	Friday, Jan 8
7:00 AM					
	PM Cancellation:	CONF#: 43477176 8:00 AM-3:30 PM Cancellation:			Non-Work Day: Dr. Appointment 8:00 AM-4:00 PM
9:00 AM					

The canceled assignment no longer appears on your calendar or list of assignments.



### Add Non-Work Day

Click the **Add Non-Work Day** link on your action menu to indicate days or portions of days that you are unavailable to work.

	Add Non-Work Day				
For a single non-work day, select the date you will be unable to work. Enter a description if desired.	Date 4/12/2010				
Adjust the <b>Start Time</b> and <b>End Time</b> if you will be unavailable for only a portion of the day.	Description My Birthday Start Time 8 AM : 00 : End Time 4 PM : 00 :				
NOTE: Leave all of the fields in the "Repeat Event" area of this page blank if you are entering a Non-Work Day or a single day.	Repeat Event Until  Every Monday Tuesday Wednesday Thursday Friday				
You can use the <b>Repeat Event</b> feature if you have a recurring unavailability status.	All Week Save Save and Add Another Cancel				
Add Non-Work Day Date 04/01/2010 Description	<ol> <li>Select the date for your first non-work day.</li> <li>Fill in the Start and End Times.</li> </ol>				
Start Time 8 AM : 00 C End Time 2	<ul> <li>3. Select the date for your last non-work day.</li> <li>4. Check the box for the day(s) of the week that you will not be between your first and last non-work days. Select "All Week" to mark everyday in this date range as a Non-Work Day.</li> </ul>				
4 PM ♥: 00 ♥ Repeat Event Until 06/01/2010 ☎ 3					
Every Monday Tuesday Wednesday 4 Thursday Friday All Week Save Save and Add Another Cancel 5	5. Click <b>Save</b> to save your information, <b>Save</b> <b>and Add Another</b> to save your changes and create another non-work day, or <b>Cancel</b> if you do not wish to save the information.				
	s# //				

NOTE: You can still be called by Aesop on Non-Work days for available jobs in the future or notifications of removal from a future absence.

Non-Work

Day: Vacation

8:00 AM-4:00

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Non-Work

Day: Vacation

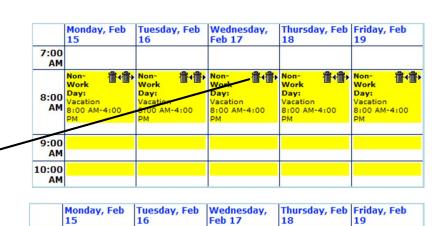
8:00 AM-4:00 M

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### **Deleting a Non-Work Day**

You are able to delete any Non-Work day that has not already started.

To delete a single Non-Work day, find the Non-Work day on your Interactive Calendar and click on it. You will be brought to the weekly view for that week. Click on the single trash can icon for that day to delete that single day.



You are now available to work this day.
---

To delete an entire repeating Non-Work day, click on the trash can with the arrows pointing away from it. This will delete the selected Non-Work day as well as all other Non-Work days that were created at the same time.

You are now available to work on every Non-Work day that was deleted.

	Monday, Feb 15	Tuesday, Feb 16	Wednesday, Feb 17	Thursday, Feb 18	Friday, Feb 19
7:00 AM					
8:00 AM	Non- Work Day: Vacation 8:00 AM-4:00 PM	Non- @4 Work Day: Vacation 8:00 AM-4:00 PM		Non- at a factor Work Day: Vacation 8:00 AM-4:00 PM	Non- (1) Work Day: Vacation 8:00 AM-4:00 PM
9:00 AM					

	Monday, Feb 15	Tuesday, Feb 16	Wednesday, Feb 17	Thursday, Feb 18	Friday, Feb 19
7:00 AM					
8:00 AM					
9:00 AM					

\* Indicates functions that might not be used by your school



15

Non-Work

Day:

AM 8:00 AM-4:00

7:00 AM

9:00 AM 16

Non-Work

Day:

8:00 AM-4:00

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25

Wednesday,

Feb 24

Tuesday, Feb

Non-Work Day: System Generated

:00 AM-3:00 PM

23

Thursday, Feb Friday, Feb 26

### System Generated Non-Work Day \*

Add Non-Work Day

22

7:00

8:00 AM

9:00

10:00 AM

AM

AM

Monday, Feb

Some districts have opted to not allow a sub to cancel a job too close to the start time and then accept another job on the same day.

When this is the case if you cancel a job too close to the job's start time Aesop will automatically generate a Non Work Day. This will prevent you from accepting other jobs for an amount of time.

This Non-Work Day cannot be deleted

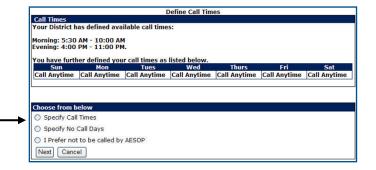
Aesop will give you a warning when you cancel an absence detailing when you will not be able to accept other jobs

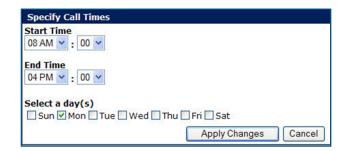
Date	the time of this job: Start Time	End Time
2/23/2010	8:00 AM	3:00 PM



### **Tell Aesop When to Call**

Select Tell Aesop When to Call on the home page to ask Aesop not to call during certain hours of the day or an entire day. These restrictions will repeat every week until you change or remove the restriction.





Select Specify call times and enter the start and end times for when you would like to receive calls. Then select the day(s) of the week for this time range.

Apply changes to save or click Cancel to return to the home page. The setting you created will repeat until changed.

Define Call Times

Your new call time will appear on the schedule. If you wish to delete this time, click on the trash can next to the time.	Call Times         Your District has defined available call times:         Morning: 5:30 AM - 3:30 PM         Evening: 6:00 PM - 10:00 PM.         You have further defined your call times as listed below.         Sum       Mon         Trues       Wed         Call Anytime       B:00 AM         4:00 PM       Call Anytime
To create another call time, select <b>Specify</b> call times again and repeat the process.	Choose from below Specify Call Times Specify No Call Days I Prefer not to be called by AESOP
can unes again and repeat the process.	Next Cancel

Specify No Call Days	
Select a day(s) □ Sun □ Mon □ Tue ☑ Wed □ Thu □ Fri □ Sat	
Apply Changes	Cancel

Select Specify No Call Days to choose days when you do not want Aesop to call you.

Select I Prefer not to be called by Aesop if you wish never to be called.



### **Change PIN**

You can change your PIN at any time. The PIN is used both on the Web site and the phone system.

Change your PIN
Current PIN
New PIN Retype PIN
Apply Changes Cancel
Need help? PIN Guidelines.

Change Personal Information.	
	556620
Internal ID	
First Name	
Middle	
Last Name	Derby
Phone	(999) 555-9999
E-Mail	derby@aesoponline.com
Calendar Earliest Start Time	
Calendar Latest End Time	
esume and Photograph	
Resume No Resume o	in file
-	
ddress	
Address 1	
Address 2	
Address 3	
Address 4	
City	
State/Province	
Zip	
	Edit Info

### View Personal Information

Review the demographic information the district has on file for you.

\*You can change the information by clicking the <u>Edit Info</u> link.

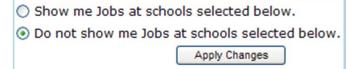
NOTE: You will only be allowed to edit the information the district allows you to edit. If you need to edit any information that you are unable to edit on this page, please contact your district's Aesop Administrator.



### Preferred Schools\*

You can choose the school(s) where you are willing or unwilling to work. Click **Preferred Schools** on the action menu of your home page.

First, determine how you want Aesop to use this list. In the header, you can choose to tell Aesop that you're creating a list of schools where you DO want to go or a list of schools where you DON'T want to go.



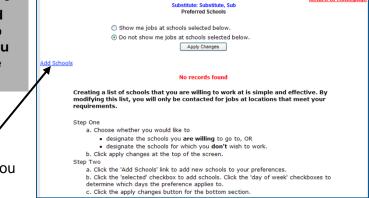
Then click Apply Changes.

By default, your list will be marked "Do not show me..." with no schools listed below. This enables you to be available to work at EVERY school in the district. If you do not want to restrict the schools you are available for, do not touch these settings!

If you would like to create a list of schools you do or do not want to work at (as selected in the header of this setting), click the <u>Add</u> <u>Schools</u> link.

	Edit Apply C	hanges	Cancel					
				Da	y of We	ek		
Selected	School	Sun	Mon	Tue	Wed	Thu	Fri	Sat
	Appleton Elementary School		~				~	~
~	Chelsea Elementary School		~	~		~		
<b>v</b>	Cherry Hill Elementary School					~	~	
	Chester County Elementary Schools			~		<b>V</b>		
П	Chester County Middle Schools							

Preferred Schools Header



Check the box under the "Selected" column next to the school(s) you wish to select.

Uncheck the days you do not wish this to apply (if necessary).

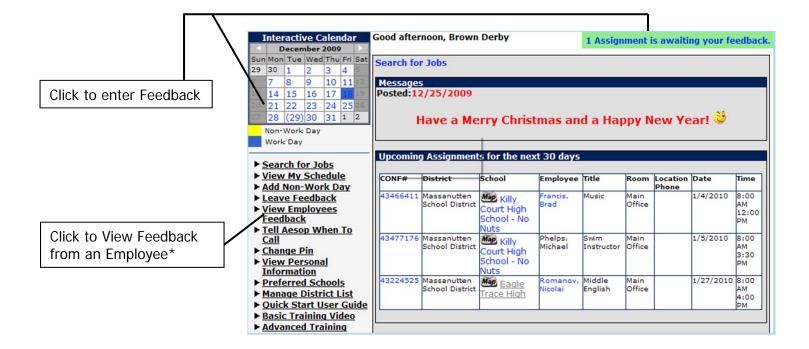
Click Apply Changes to save.

Click <u>View Current Schools</u> to view your list of preferred schools.

### **Choose Your Header Wisely**

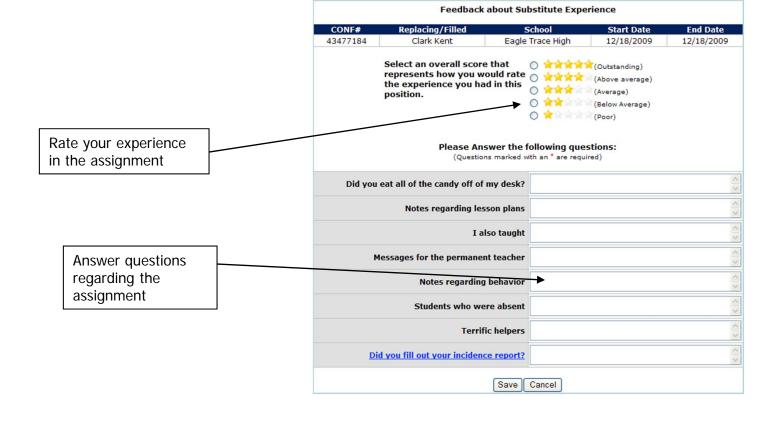
Remember, Aesop will use the schools on this list according to the way you set up the header from the first step above. For example, if the list contains one school, then that school is either 1) the only school where you **will** go, or 2) the only school where you **won't** go, depending on which option you selected in the header.





		Jobs awaiting ye	obs awaiting your Feedback					
CONF#	Replacing/Filled	School	Start Date	End Date				
43477184	Clark Kent	Eagle Trace High	12/18/2009	12/18/2009	Leave Feedback			
			here to leave f		0			
		not l	employee you be allowed to ments depend	view your ra				





#### Substitute Experience Survey

You can rate your experience (1-5 stars) and give details by answering a series of questions. These questions may have been customized for the position you filled in for in this instance (i.e. questions for "teachers", questions for "paras", etc.).

	Feedback about Substitute Experience								
CONF#	Replacing/Filled	School	Start Date	End Date					
43477184	Clark Kent	Eagle Trace High	12/18/2009	12/18/2009					
	Select an overall score represents how you wo the experience you had	uld rate 🔿 🔶	(Outstanding) (Above average) (Average)						
	position.		(Below Average)						
		wer the following que s marked with an * are requ							
Did y	ou eat all of the candy off of n	ny desk? sure not!							
	Notes regarding less	on plans great, thank	you!						
	I als	so taught							
	Messages for the permanent	t teacher I completed a crossword for	ll of the lessons, inclu extra credit	iding the					
	Notes regarding	behavior							
	Students who wer	re absent							
	Terrific	c helpers							
	Did you fill out your incidence	e report?							
		<b>_</b>							

Click Save when finished



	Interactive Calend	ar Good	afternoon, Brown	Derby		1 Assign	iment i	is awaiti	ng your fe	edba
	December 2009								a state in the second second	
	Sun Mon Tue Wed Thu F 29 30 1 2 3 4	ri Sat Sear	ch for Jobs							
	6 7 8 9 10 1	1 12 Mes	sages							
	13 14 15 16 17		ed:12/25/2009							
	20 21 22 23 24 2									
	27 28 (29) 30 31 1	2	Have a Me	rry Christ	tmas an	d a Haj	opy N	lew Ye	:ar! 🤍	
	Non-Work Day Work Day									
	work Day			6	+ 20 dave					
	► Search for Jobs	Upc	oming Assignment	s for the nex	a 30 days					
Click "View	<ul> <li>View My Schedule</li> <li>Add Non-Work Date</li> </ul>		F# District	School	Employee	Title	Room	Location Phone	Date	Time
Employees'	<ul> <li>Leave Feedback</li> <li>View Employees</li> </ul>		6411 Massanutten School District	Killy Court High	Francis, Brad	Music	Main Office		1/4/2010	8:00 AM
										12:00 PM
Feedback" to see	Feedback			School - No						
		<u>o</u>	7176 Massanutten	Nuts	Phelps,	Swim	Main		1/5/2010	8:00
Feedback" to see a list of	Feedback ► Tell Aesop When T Call ► Change Pin	<b>o</b>	7176 Massanutten School District	Nuts Map Killy Court High	Phelps, Michael	Swim Instructor	Main Office		1/5/2010	8:00 AM 3:30
Feedback" to see a list of assignments	Feedback  Tell Aesop When T Call  Change Pin  View Personal	<u>o</u> 4347		Nuts Map Killy Court High School - No					1/5/2010	AM
Feedback" to see a list of assignments where feedback	Feedback ► <u>Tell Aesop When T</u> Call ► <u>Change Pin</u> ► <u>View Personal</u> Information	4347	School District	Nuts Killy Court High School - No Nuts	Michael Romanov,	Instructor	Office		1/5/2010	AM 3:30 PM 8:00
Feedback" to see a list of assignments	Feedback  Tell Aesop When T Call  Change Pin  View Personal	4347	School District	Nuts Map Killy Court High School - No	Michael	Instructor	Office		1/27/2010	AM 3:30 PM
Feedback" to see a list of assignments where feedback	Feedback ► <u>Tell Aesop When T</u> Call ► <u>Change Pin</u> ► <u>View Personal</u> Information ► <u>Preferred Schools</u>	4347 4322 <u>st</u> juide	School District	Nuts Court High School - No Nuts Map Eagle	Michael Romanov,	Instructor	Office		1/27/2010	AM 3:30 PM 8:00 AM

Feedback about your Performance										
CONF#	Replacing/Filled	School	Start Date	End Date	Rating					
39841705	Brad Francis	Killy Court High School - No Nuts	10/13/2009	10/13/2009	4444	Review Feedback				

Click "Review Feedback to view the feedback left by the employee you subbed for in this assignment.

CONF#	CONF# Substitute Replacing/Filled		School		Start Date	End Date
39841705	705 Brown Derby Brad Francis Killy Court High		urt High School - No Nuts	10/13/2009	10/13/2009	
		Ra	ating: 😭	<b>***</b> *		
	Was all o	classroom work col				
Was t	he room left a	s neat and clean as				
Was c	lassroom wor	k explained satisfa				
Did stude	ents report tha	at they were treate and consis				
	Were any dis	ciplinary issues rep	ported?			
		General Notes/Cor	nments			
		contest, who wou	14			

### **Phone Services**

### Answering an Aesop call

When Aesop calls, your Caller ID will probably show 1-800-942-3767. Occasionally, it may display a school district name, depending on how the phone company handles the 800 number. The important factor is the number. If the phone number is Aesop's 1-800 number, it is a call about a job in a district you work in.

Answer the phone with a "hello." You must speak into the phone. Aesop is voice activated and will hang up if it does not detect your response.

If you hang up on Aesop, or if Aesop gets your answering machine/voice mail, the system will wait at least an hour before calling you back.

## Listening to the notifications and available assignments



After you answer the phone, Aesop will say: "Hello, I am calling for (your name). If you are interested in a job today, please press **1**. To prevent further calls today, please press **2**. If the substitute that I'm trying to reach is unavailable, please press **3**. To prevent Aesop from ever calling you again, please press **9**."

Press the appropriate key in response, in this case, press 1 to hear about the job(s).

Aesop will then say: "I'm calling on behalf of (school district), for an assignment at (school). Please enter your PIN Number, followed by the # key.

After you enter your PIN and press the # key, Aesop will play any Substitute Notifications, such as canceled absences and changed start or end times.

For each available assignment, Aesop will provide the details, including the number of days of the assignment, the school name, the name and title of the absent teacher, the start and end times and the room or office to report to.

### **Responding to the offer**

After you have heard the details of the assignment, you will be prompted to choose **1** to accept the job, **2** to hear it again, **3** to reject it but allow further phone calls, or **4** to reject the job and prevent more calls that day.

If you accept the job and no other substitute has accepted the job in the meantime, Aesop will read the Confirmation Number. If you reject a job, Aesop will still call you back, even within 15 minutes, if other jobs need to be filled.



### **Receiving Notifications**

You may receive notifications by phone, web and/or e-mail for the following:

- · A single-day absence is canceled or modified
- Any or All days of a multiple-day absence are canceled
- The times of any day in an absence is modified
- · You are completely removed from a job
- You are assigned to a job

#### Web Notification\*

Notifications for all of the above reasons will appear on your home page when you login to Aesop. You will need to click the **Confirm Notifications** button to confirm you have read the notice before you can do anything else within the site. Web <u>notifications will be posted for</u> <u>all of the reasons listed</u> <u>above.</u>

Substitute Notification Page You must click the CONFIRM button at the bottom of the page to indicate you have read the following notifications. Hide Details Notifications for Massanutten School District REMOVAL NOTIFICATIONS: Your services are no longer needed for the following Jobs. Removed Confirmation # **Employee Name** Date/Time 3481014 12/30/2009 8:07 AN Dobler, Lloyd Start 2009-12-31T00:00:00 8:00:00 AM 4:00:00 PM Catastrophe Canyon Job Modified notifications: The Following Jobs have been Modified. Date/Time 43480936 12/30/2009 8:07 AM Start 2009-12-30T00:00:00 8:30:00 AM 3:00:00 PM Kingdom of Nye You must click the CONFIRM button to indicate you have read the preceding notifications. **Confirm Notifications** Aesop will show you a confirmation page indicating you have successfully confirmed the Web notification.

Substitute Notification Page 2 entries were confirmed.

No notifications found.

Click Home (on the navigation line) or the Back button or here to continue.

### E-mail Notification\*

If Aesop has your e-mail address on file, you may receive notifications through e-mail. <u>Email notifications are sent for all of the</u> reasons listed above

### **Phone Notification\***

Aesop can call you when you are completely removed from an absence. These calls are typically placed in the evening up to 2 nights in advance, but these calls can take place in the morning if you are removed from an absence that starts that same morning. <u>Phone</u> <u>notifications are ONLY placed when you are</u> <u>completely removed from an absence.</u> <u>Phone notifications are not made if the job</u> <u>is modified.</u>

\* Indicates functions that might not be used by your school



Thank you for using the substitute assignment system. Powered by Aesop

#### Notification Confirmation

NOTE: No phone notifications are sent if a day is "closed" within a multiple-day absence (even if it's the first day). This most commonly happens when school is closed due to weather (i.e. Snow Day). If school could possibly be closed due to weather, it is **your responsibility** to check your local news sources for information on whether or not you should report for your job that day. Aesop will not necessarily be up-to-date with this crucial information.



### **User Guides and Training Videos**

### QuickStart User Guide

Print out your <u>Web Guide</u> and the <u>Phone Guide</u>.

 Web Guide (Revised March 2009)

 Phone Guides

 English (Revised January 2007)

 French (NEW) (Revised November 2009)

 Spanish (NEW) (Revised November 2009)

 Adobe Acrobat reader is required to view the manual.

### **Basic Training Video**

Watch a short video to help you get started with Aesop.

### **Advanced Training Video**

This video walks you through many of the basic functions of Aesop covered in the QuickStart Guide.





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